

TERMS AND CONDITIONS



BOOKING OVER VIEW

These Terms and Conditions apply to any tour booked with Glorious Tanzania Tours Ltd, The Terms & Conditions govern the contractual relationship between Glorious Tanzania Tours Ltd and Travel Agency

Please read these Terms and Conditions carefully, acknowledge that you have read, understood, you accept and agree to be bound by these Terms and Conditions. If you have confirmed a booking on any tours with more than one client named and booked on such a booking, you shall be deemed to have accepted these Terms and Conditions on behalf of all clients named in the booking (including minors and those with a disability) and therefore all clients in that group indicate their acceptance and agreement to these Terms and Conditions. The client who confirmed the booking is considered to be the selected contact person for all other clients named in that booking.

DEPOSIT & PAYMENT

A minimum deposit amount of 25% is required to secure a booking. The 25% deposit is considered part of the total payment and the outstanding 75% must be paid in full 1 month (4 weeks/30 days) prior to beginning the excursion. If the outstanding amount is not paid in full 1 month before the excursion period our company has the right to cancel the booking and the deposit forfeited by the client, unless there are special circumstances such as natural disasters. Agents or Client wishing to book within 1 month of the commencement of excursion must pay the entire amount in full to secure and reserve a booking.

Banking payment procedures must be conducted by the Agent or Client. The amount quoted on the invoice from our company is the actual amount that must be paid in full to our account, meaning that all bank transaction fees must be paid for by the Agent or Client. Should the invoice balance be incorrect due to not factoring in bank charges the Agent or Client will be billed again with an invoice for the outstanding amount / required to bring Cash on Arrival.

BOOKING AMENDMENTS OR CANCELLATIONS

If you wish to change your itinerary after a deposit has been made we will do our utmost to make the changes required, provided that notification is received in

writing. Every change is subject to a fee depending on your amendments policies. (i.e. hotel or lodge bookings, addition of participants, flight booking changes, flight date changes, excursion route alterations etc.) .

In the event of the Traveler(s) canceling the reservation for any reason, the Traveler(s) will be charged a service charge as outlined below. No-shows are considered cancelled at the date of their first expected arrival. There will be no refunds to clients who do not complete an itinerary.

IF CANCELLED	SERVICE CHARGE IS
61 days or more prior to first land day	25% of total price
31-60 days prior to first land day	50% of total price plus \$50 processing fee
30 days or less prior to first land day	100% of total price

Refunds will be issued via wire transfer back to the account from which payment was made.

PASSPORTS, VISAS AND OTHER TRAVEL PAPERS

All pertinent travel documentation is required on the person traveling at all times. Travel documents required are passport, immunization/vaccination certificates, visas, and or other specific health documents for those with special conditions (i.e. Diabetes, heart conditions, epilepsy, and other illnesses that require medicine etc.). Before excursion departure people with special case diseases or conditions must notify their guide to their condition and medication they will be taking. Our Company will not be held responsible for consequences to not adhering to local laws and or not abiding by the terms and conditions listed.

12. PASSPORTS, VISAS AND MEDICAL REQUIREMENTS

The client shall ensure that prior to embarking on the travels his/her passport and visas, and those of his dependents and travelling companions are valid for the countries to be visited. Such responsibility shall also extend to vaccinations and other medical certificates, and all other travel documents, including traveler's cheques where applicable.

Glorious Tanzania Tours Ltd does not accept any responsibility for changes in medical requirements or regulations for visas or any particular visa requirements. Should the Client be refused entry to any country, due to incorrect or incomplete documentation or failure to comply with that country's medical requirements, Glorious Tanzania Tours Ltd shall not be liable for any costs of whatsoever nature occasioned thereby.

1. VACCINATIONS & HEALTH

It is the client's responsibility to be aware of malaria, yellow fever and other potential diseases when travelling to Africa. The client must take all necessary vaccinations and precautions, as are required in the prevention of these diseases, which are endemic to certain regions of Africa. The client shall therefore prior to embarking for the services for which is booked attend

at medical practitioner or a travel clinic to obtain the necessary vaccinations, medication and advice. Glorious Tanzania Tours Ltd does not accept any responsibility whatsoever for any client being refused entry to any country due to incorrect or incomplete health documentation or vaccinations.

11.2 Clients should be medically fit, in good health and able to embark upon a trip. If the Client has any pre-existing medical condition or illness, they must declare the true nature of such condition at the time of booking and make arrangements for the